## **WELCOME BACK TERRIERS!**



## Need Assistance or Student Support? We're here to "Navigate" you.

- All Administrative & Student Support offices are **OPEN in our VIRTUAL campus!**
- Please make an appointment using the NAVIGATE App. Navigate will keep you connected with everything SFC related. It will display your course schedule, connect you to all of our offices, and will keep you up-to-date with important campus information/virtual events!
  - To download, visit your app store and find Navigate Student. Once downloaded you can sign-in using your SFC email, password and OneLogin. Check out <a href="https://www.sfc.edu/studentlife/cfss/navigate">https://www.sfc.edu/studentlife/cfss/navigate</a> If you need help downloading, email <a href="mailto:SFCNavigateHelp@sfc.edu">SFCNavigateHelp@sfc.edu</a>
  - The Center for Student Success will meet with students on a first come first serve basis, so drop-in for a virtual
    meeting with an advisor by downloading Zoom and using meeting ID 925 2191 6631. Advisors use Zoom to meet with
    students so download the app or desktop version.
- Frequently check the *Back to Brooklyn* homepage for the latest communication on our roadmap for the fall 2020 semester. Remember, we're all in this together. <a href="https://www.sfc.edu/about/backtobk">https://www.sfc.edu/about/backtobk</a>

## Student Support HUB

If you are on-campus and want to know how to access support or connect with an SFC office, we are here to help! A small team is available to assist you in our new **Student Support HUB** located in RM 2000. The HUB will be open on Wednesday, September 9th and 10th from 9:30am-4:30pm and then beginning on September 11th from 11am-3pm. The hours and the days the HUB will be open are subject to change. Information will be available on the Back to Brooklyn SFC.edu webpage.

## Office Contact Information:

- Academic Affairs (Academic Dean's Office) | <u>academicaffairs@sfc.edu</u>
- Accessibility and Accommodations: <u>oaa@sfc.edu</u> (Can schedule an appointment using Navigate)
- Admissions | admissions@sfc.edu (A small team is available in Room 1400 for in-person meetings as well as via appointment)
- Advancement | <u>advancement@sfc.edu</u>
- Academic Enhancement Center | <u>aec@sfc.edu</u> (Can schedule an appointment for Academic Support using Navigate)
- Bursar | <u>bursar@sfc.edu</u> (A small team available in Room 3302 for in-person meetings + you can schedule an appointment using Navigate)
- Career Center | <u>careercenter@sfc.edu</u> (Can schedule an appointment for Career Services using Navigate)
- Center for Student Success/Student Advisement | css@sfc.edu (During add/drop, students can obtain drop-in assistance 8am-7pm on Zoom by entering the meeting ID 925 2191 6631, then after add/drop schedule an appointment with your advisor)
- Financial Aid | financialaid@sfc.edu (A small team available in Room 1410 for in-person meetings + you can schedule an appointment using Navigate)
- Human Resources | hr@sfc.edu
- SFC Innovate (internship opportunities): Antonevia Ocho-Coultes at aocho-coultes@sfc.edu
- International | international@sfc.edu (Can schedule an appointment for International Student Services using Navigate)
- SFC Library | <u>library@sfc.edu</u> (Library is operating virtually but limited services will be open on Tuesdays from 10AM-4PM for books/ DVD pick- ups and returns only)
- Mission, Ministry & Interfaith Dialogue | missionandministry@sfc.edu (St. Clare Lounge, interfaith prayer room and chapel will be open for quiet prayer with limited occupancy)
- Registrar | registrar@sfc.edu (During add/drop week a Registrar team member will be in the HUB+ Can schedule an appointment using Navigate)
- Residence Life | sfcreslife@sfc.edu
- Campus Security: 718.489.5333
- Service Desk (IT) | servicedesk@sfc.edu (ServiceDesk will be open in-person until 6pm daily- all 4th floor computer labs are open)
- Special Events: 718-489-5271 or events@sfc.edu
- Student Activities: 718.489.5314 or <u>studentactivity@sfc.edu</u> (Can schedule an appointment using Navigate)
- Counseling & Student Health Services | <u>stuhealthservices@sfc.edu</u> (A counselor will be available in Room 2310 for in-person meetings + you can schedule an appointment using Navigate)
- Online Programs, Readmission, and Post Traditional Student Services | degreecompletion@sfc.edu