St. Francis College Self Service Instructions

Video #1: How to add new Emergency contact with Self Service

- 1. Visit https://www.sfc.edu/
- 2. Scroll down to the bottom of the page
- 3. Click mySFC Portal
- 4.Log in
- 5. Click Self Service icon
 - a. It is a computer with gears and reads "Self Service"
- 6.Go to the left-hand panel
- 7. Click user options
- 8. Click emergency Info
- 9. Click + add new contact
- 10. Fill Form out
 - a. Ensure all sections with * are filled out accurately
- 11. Press Confirm
 - a. The yellow box above the form

Video #2: How to update your phone number with Self Service

- 1. Visit https://www.sfc.edu/
- 2. Scroll down to the bottom of the page
- 3. Click mySFC Portal
- 4. Log in using your credentials
- 5. Click on Self Service icon
 - a. It is a computer with gears and reads "Self Service"
- 6. Visit the left-hand panel
- 7. Click user options
- 8. Click user profile
- 9. Scroll to Phone Number section
- 10. Click "Add New Phone number"
- 11. Input new Phone number
 - a. Input extension and other information if applicable
- 12. Click "add new phone number"
- 13. Review information ensuring it is accurate

Video #3: How to update your email with Self Service

- 1. Visit https://www.sfc.edu/
- 2. Scroll down to the bottom of the page
- 3. Click mySFC Portal
- 4. Log in using your credentials.
- 5. Click on Self Service icon.
 - a. It is a computer with gears and reads "Self Service"
- 6. Click User Options
- 7. Click User Profile
- 8. Scroll down to Email Address section
- 9. Click "Add New Email"
- 10. Input Email in the email address section
- 11. Choose email Type
 - a. Non SFC Business
 - b. Home-Personal
- 12. Click Preferred
 - a. if this email is your preferred email
- 13. Click "add email"
- 14. Review

Video #4: How to update your home address with Self Service

- 1. Visit https://www.sfc.edu/
- 2. Scroll down to the bottom of the page
- 3. Click mySFC Portal
- 4. Log in using your credentials
- 5. Click on Self Service icon
 - a. It is a computer with gears and reads "Self Service"
- 6. Click user options
- 7. Click user profile
- 8. Visit the address section
- 9. Click the "pencil icon" on the righthand side
- 10. Update
 - a. Address line 1,
 - b.City,
 - c. State/ Province,
 - d. Zip code,
- 11. Click update address at bottom right

Video #5: How to apply for graduation with Self Service

- 1. Visit https://www.sfc.edu/
- 2. Scroll down to the bottom of the page
- 3. Click mySFC Portal
- 4. Log in using your credentials
- 5. Click on Self Service icon
 - a. It is a computer with gears and reads "Self Service"
- 6. Click Graduation overview
- 7. Click "Apply" in the far-right column a row a. It is below "App Status" heading
- 8. Choose Appropriate term
 - a. In this case it would be spring 2022
- 9. Accurately type how you would prefer your name to appear on your diploma
 - a. Please ensure it is typed properly including middle initials
- 10. Choose your military status
- 11. Submit application via blue box at the bottom of page that says confirm